

Information Security Policy

Zagreb, August 2025.

Information Security Policy

Primakon d.o.o., a company specialized in consulting, education and implementation of project and portfolio management solutions, recognizes information as a vital asset of its business operations. The trust of our clients, partners and employees is fundamentally built on our ability to ensure the security, availability and accuracy of the information we use, process and transmit every day. In this context, information security is viewed as a foundation of sustainable business and professional excellence in the services we provide.

The company's management fully supports the establishment, implementation and continuous improvement of an Information Security Management System (ISMS) in accordance with the international standard ISO/IEC 27001:2022. This commitment is reflected through risk-based decision-making, allocation of resources, appointment of responsible persons and integration of security principles at all organizational levels. We do not see information security as a technical necessity, but as a business value that protects stakeholder interests, enhances corporate reputation and enables long-term growth based on trust and compliance.

Our approach to information security is grounded in the principles of confidentiality, integrity and availability. Confidentiality ensures that only authorized individuals have access to information. Integrity guarantees that data remains accurate, complete and protected from unauthorized alteration. Availability ensures that information and systems are accessible when needed for business activities. These three principles are not treated in isolation, but as interdependent assurances of business reliability.

In every aspect of our work, we strive to comply with applicable legal, regulatory and contractual requirements, as well as with best practices outlined in international standards. Particular attention is given to protecting client and partner data, safeguarding personal data privacy, intellectual property rights and the security of business applications and systems we deploy or use. At the same time, we promote a culture of accountability and security awareness among all employees and collaborators, regardless of their role or position within the company.

Information security at Primakon is not based solely on technical solutions, but on a systematic risk management approach. We regularly assess threats and vulnerabilities, identify potential impacts on business continuity and implement appropriate controls to mitigate those risks. Should a security incident occur, clearly defined mechanisms are in

place for reporting, escalation, analysis and resolution, including reliable documentation and notification procedures where applicable.

Education and awareness are essential to the success of our ISMS. Every new employee receives initial training and all personnel participate in ongoing awareness programs. These cover topics such as social engineering, remote work security, password management and responsible handling of business data. In doing so, we strengthen organizational resilience against emerging threats and ensure consistent application of security rules.

The management periodically reviews the effectiveness and relevance of the information security management system. Through internal audits, management reviews and analysis of performance indicators, we define priorities for improvement. We firmly believe that security is a process, not a static condition, and strive to enhance our maturity each day, including through the development of our proprietary methodology, which integrates security elements by design.

This Information Security Policy is available to all employees, partners and clients. Every employee is required to understand and follow the rules derived from it. Any violation of this policy may lead to disciplinary actions in accordance with applicable internal policies and legal provisions. We are confident that only through a shared commitment and continuous investment in knowledge, technology and people can we protect information and provide the quality, reliability and trust that our clients rightfully expect.

Zagreb, 14.08.2025.

Primakon d.o.o.



Hrvoje Meštrović, CEO